

Debt Caseworker Ad

Salary: £27,938.09 to £29,640.95 pro rata per annum depending on experience

Hours: 32 hours per week although a job share would be considered

Period: Fixed term to 30th June 2026 (continuation subject to funding)

Application Deadline: Wednesday 7th May 2025

Interview date: Wednesday 14th May 2025

We are currently looking to recruit a full time outreach debt caseworker to join our money advice team.

You will be responsible for providing a comprehensive debt management advice service to clients at York Citizens Advice. This includes a full caseload.

You will be responsible to the Debt Team Manager and will contribute to relevant reports to Citizens Advice and any other relevant funders.

Our minimum requirement is for the applicant to have at least 12 months recent experience of providing debt advice. Being a Debt Relief Order Intermediary is desired but not necessarily essential.

For further information about our organisation please go to www.citizensadviceyork.org.uk

Please email admin.team@cayork.org for a job description and application pack.

Completed applications should be emailed to: admin.team@cayork.org

For an informal discussion about this role please email admin.team@cayork.org and request a meeting with the Debt Team Manager.