

Citizens Advice York is seeking Trustees

Would you like to help run an influential, important local charity?

Citizens Advice York (CAY) is a very important organisation, never more so than at the moment. We provide free independent advice And support to over 7,000 people a year, helping them with some 15,000 different problems. We help clients access benefits and services on issues such as welfare and housing, employment, debt, energy costs and relationships.

In 2024/25 this advice helped our clients write off nearly £3,000,000 in debts and gain over £2,000,000 additional income.

We're run by a small professional team working alongside and supporting around 50 volunteers to provide advice at our base within the City Council office building in York, at various outreach venues around the City, by Webchat, and on the phone.

Citizens Advice York is a member of the national Citizens Advice organisation who provide us with our infrastructure, training, and quality assurance. It is, though, an independent local charity at the heart of our community here in York, and is entirely funded by grants, donations and fees for contracted services.



We have a vacancy for a volunteer Trustee to join the Trustee Board. The Trustee Board has responsibility for the overall direction, strategy, financial security and performance of the Charity. It's stimulating, responsible work with an experienced and capable group. The Board normally meets six times a year. There are also occasional committee, strategy and other meetings, including with staff and volunteers.

We are looking for someone with a wide variety of skills and a diversity of experience. We are particularly interested in recruiting Trustees with the interest and experience to help develop further our fundraising activity, and/or with experience of dealing with equality issues.

Knowledge or experience of Citizens Advice is not essential.



We are keen to have a board that reflects the local community in York.

We welcome applications from people with different work/life experiences and from all the different backgrounds that make up our community in York.

If you are interested in becoming a Trustee please see the Trustee Role Description, an application form, and more information about CAY on our website

<https://www.citizensadviceyork.org.uk/volunteer/>

If you'd like to find out more about this opportunity please contact the Clerk to the Trustees via

clerktothetrustees@cayork.org

The closing date for applications is 20th September 2026

We will follow up with an informal discussion with our Chair of Trustees, and then, if agreed, a more formal interview with two current Trustees